



ActionNet DSL (Powered by Pioneer)

151 E. Olive St., Newport, OR 97365
 541.265.8226 TF 888.274.8799 Fax 541.265.8946

Please complete the following information. By waiving the annual contract, you agree to pay \$120 activation fee, due at the time of activation.

Please note: Name must be same as name on Phone account with Pioneer

Name _____
 Company _____
 Physical Address _____
 Mailing Address (if different) _____
 City _____ State _____ Zip _____
 Phone Number _____
 Phone Number DSL is to Ride on (if different) _____

Monthly Rates for DSL Service

Please circle your choice

DSL Up to 256K	\$29.95	DSL Up to 256K Plus	\$30.00
DSL Up to 1.5Mg	\$40.00	DSL Up to 1.5Mg Plus	\$60.00
DSL Up to 3Mg	\$49.95	DSL Up to 3Mg Plus	\$65.00
DSL Up to 6Mg	\$54.95	DSL Up to 6Mg Plus	\$70.00

6 Mb is not available in all Pioneer serving areas. A prequalification must be made by a customer service representative.

One Time Equipment Fee or Monthly Rental

	Purchase	Monthly Rent
Wireless capable/4 Port Switch DSL Modem	\$100.00 _____	\$8.00 _____
Used ADSL Modem (if available)	\$ 50.00 _____	\$3.00 _____

****An Ethernet Card is required in order to connect the Modem to your computer**

Additional Static IP's are available for \$5 extra p/month.

Billing is done via e-mail. Anyone wanting invoices mailed through Postal Service will be charged an additional \$3.00 per month.

PLEASE NOTE: Refunds will NOT be made for partial month's services.

If you choose to pay by credit card each billing cycle, please fill in the necessary information below.

Credit Card Type: Visa MC Disc Amex

Name as it appears on Card: _____

Billing Address for Card: _____

Account Number: _____ Expires: _____

I authorize **Action Networks Inc.** to charge the above account to pay for my subscription for DSL service.

Signed: _____ Date: _____

Monthly charges are due prior to each month of service.

Please specify e-mail names & passwords:

E-mail Name: _____@actionnet.net Password: _____

E-mail Name: _____@actionnet.net Password: _____

E-mail Name: _____@actionnet.net Password: _____

If an e-mail name has been taken you will be notified. Passwords can be the same on all names.

Pre-Requisites for DSL Installation

How many computers will you be connecting to the DSL? _____

What operating system is installed on your main computer? _____
Must have XP or newer

You will need to pick up the pre-programmed modem/router from our Newport office. If you cannot pick up your equipment, we can ship it to you for a \$10 shipping fee. Would you like us to ship the modem/router to you?

Yes _____ No _____

If yes, please provide shipping address:

Name: _____

Shipping Address: _____

Rights and Obligations of ActionNet: Disclaimer of Warranties.

ActionNet shall be responsible only for the Operation and Maintenance of the Services. Customer shall be responsible for maintaining and managing its own network and routers that interface with the Service. ActionNet shall not be responsible for cabling that connects equipment not provided by ActionNet to ActionNet equipment or to the Service. Any interruption in the Service that is caused by the malfunction or interruption of any physical telecommunications media or facility (including but not limited to, cables and fiber optic lines) not under direct or indirect control of ActionNet or by any malfunction or manufacturer's defects of equipment either sold by ActionNet to the Customer or purchased by the Customer in connection with the Service will not be deemed a breach of ActionNet's obligation. In no event shall ActionNet be liable for harm on business, lost revenues, lost savings, or lost profits suffered by Customer, regardless of the action, including without limitation, negligence of any kind, whether active or passive. Customer understands that Customer and Customer's authorized users may access the Internet through the Service. Customer understands further that, except for certain products and services specifically identified as being offered by ActionNet, neither ActionNet nor any of its affiliates operates or controls the Internet in any way, and that all merchandise, information, and services offered or made available or accessed by Third Parties who are not affiliated with ActionNet, its agents, or affiliates. Customer assumes total responsibility and risk for Customer's use and Customer's authorized user's use of the Service and the Internet. Neither ActionNet, its agents, nor affiliates make any express or implied warranties, representations, or endorsements whatsoever.

- ❖ All DSL accounts include a backup dialup service. Customer understands that the backup dial account will only be active when the DSL service has an interruption due to DSL line or DSL equipment malfunction. The customer must notify ActionNet that the service is malfunctioning, to have the dialup account activated.
- ❖ Customer understands that ActionNet is not responsible for maintaining customer's equipment configured to use the DSL service. That there will be a fee of \$75.00 per hour with a one hour minimum to reset your equipment for access to the Service after initial setup.
- ❖ Either party may terminate this agreement by providing the other party (30) days written notice prior to the expiration of the current term. Accounts must be current with a \$0.00 balance at the time notice is submitted to ActionNet. Any termination shall not relieve the Customer of its obligation to pay any charges for the remaining term or incurred hereunder for services rendered prior to the date requested in Customer's written termination request.

I would like to open an account with **ActionNet** and agree to abide by the policies set forth by them and to indemnify and hold harmless **ActionNet** for any indirect or consequential damages or losses; and (if your household has children under the age of 18) I agree to supervise my child's use of the system and to hold **ActionNet** harmless for any material my child may encounter on the Internet.

Signed _____ Date _____

Complete form and mail or fax to our office. A representative will contact you to arrange for an installation date. Normal lead time is 5-7 business days.